

## **Viebrock Appointed as Executive Director of RiverCom 911**

**Wenatchee, WA** – The RiverCom Administrative Board has appointed Misty Viebrock to the position of Executive Director at RiverCom 911. Viebrock replaces Jim Fosse, who is resigning from the position to retire after more than thirty-five years of service in public safety.

The position opening was advertised nation-wide to 9-1-1 professionals. The Board selected four candidates who then interviewed for the position; the process included a meet and greet event with executives from RiverCom user agencies and a panel interview. The selection process was challenging and the Board appreciated the strong qualities each candidate brought to the table.

Viebrock has worked in public safety communications for the past twenty years and brings in-depth operations experience to the position. Viebrock remains dedicated to the 9-1-1 profession. She started as a dispatcher for Wenatchee Police and Fire before transferring to RiverCom as part of its consolidation process in 2004 and then shortly after became a Supervisor. Viebrock was again promoted and has served in the position of Operations Manager since October 2013, where she has guided the day-to-day operations of the 9-1-1 center and overseen all dispatch Supervisors and Telecommunicators within the organization. For the past several years she has fostered relationships with RiverCom's first responder agencies. She has also participated in the implementation of several technical upgrades to RiverCom's communications and dispatching systems which have resulted in significant benefits to the community.

Viebrock begins her duties as Executive Director on January 2, 2019.

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