

RiverCom 911

Hiring Process for Position of Executive Director

September 2018

Employment Application Question

The application process for this position requires a personal written response to a pre-determined question. Your response must be included with your application packet.

We are interested in knowing more about your customer service philosophy and experience. Please provide a written response to the question below.

Briefly describe who you believe are RiverCom's customers and your philosophy for delivery of excellent customer service. Please provide specific examples of any programs or initiatives that you have implemented with your current agency or a past agency that improved service delivery. What were the outcomes?